



The best way to manage your winter heating costs

Budget Bill

Visit www.vectren.com to sign-up!

ENROLL NOW

in Budget Bill for the 2008-2009 winter heating season, and you could win a Home Energy Efficiency Makeover valued up to \$5,000!

Win a \$5,000 Home Energy Efficiency Makeover!

With the upcoming winter season and projected high gas costs, Budget Bill is the best way to manage your payments for winter heating costs by spreading your annual estimated bill evenly over 12 months — so you can budget accordingly! So **ENROLL on or before Sept. 30, 2008**, in Budget Bill! No reason to contact us if you are already enrolled in Budget Bill; you'll be automatically registered to win simply by remaining a Budget Bill customer. A random drawing will be conducted early October from all active Budget Bill customers. One winner will be selected! See the official contest rules at Vectren.com for more detailed information.

VCO-INS 8/08

Responsibility for gas piping

The customer owns and has maintenance responsibility for the natural gas piping from the outside curb valve to all gas appliances with the exception of the gas meter and regulator (should one be required). However, Vectren has inspection responsibilities for the portion of pipe from the curb valve to the outlet of your meter. If a problem is found on this piping during Vectren's inspection, Vectren will inform the customer of the need to repair or replace the piping. Plumbers or excavation contractors who have been qualified under Department of Transportation "Operator Qualification" regulations can assist you in inspecting and repairing this portion of piping. Buried customer piping, from the outlet of the meter to the gas appliances, is subject to potential hazards of corrosion and leakage. For your safety, all customer gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. Plumbers and heating contractors can assist in locating, inspecting and repairing this portion of piping. When digging near buried gas piping, the piping should be located in advance and digging should be done by hand. Call Before You Dig at 811, or 1-800-362-2764, 24 hours a day, seven days a week!

Vectren Choice Advantage

Vectren is required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators.

If you do not wish to be included on this list, please visit us online at Vectren.com and select "Vectren Choice Advantage" from the left navigation menu, or you can send a written request to:

Vectren Energy Delivery
Choice Program Administration
P.O. Box 209
Evansville, IN 47702-0209

Also, you can call Vectren at 1-800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Vectren Choice Advantage. If you have previously notified Vectren that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.