



# WIN A \$50 VISA GIFT CARD!

**REGISTER  
& WIN!**



Simply **register your Vectren account online** now through August 31 and be entered to win!

**DOUBLE YOUR CHANCES >>**  
Enroll in eBill, Vectren's paper-free billing option, and double your chances of winning!

*Visit [www.vectren.com](http://www.vectren.com) for details. If you already have an active registered online account or eBill enrollment you will automatically be entered in the drawing to win.*

## Cut energy costs by unplugging phantom loads

Phantom load is the amount of electricity that's being drained by equipment when it's off or in standby mode. The average home has more than 20 phantom loads that can add up to \$200 to your electricity bill each year. Minimize phantom load with these tips:

- Unplug electronic devices such as cell phones and mp3 players when they are fully charged.
- The transformers used to charge electronic devices are very inefficient when plugged in, so it is especially important they are unplugged when not in use. Put these devices on a power strip that can easily be switched off.
- Place your computer on a power strip with surge protection, and switch the power strip off when not in use for an extended period of time, such as when you go to bed.
- Buy ENERGY STAR® appliances to reduce your phantom load for devices that would be impractical to turn off.
- Lead by example. If you start turning off your devices, maybe your roommates or family will, too.

**PRESENT THIS COUPON ON VECTREN NIGHT AT BOSSE FIELD AUG. 1 AND BUY 1, GET 1 FREE OTTERS TICKET!**

**Vectren invites you to  
Vectren Night at the Otters  
Aug. 1, 2009  
Bosse Field, Evansville**



Gates open at 6:00 p.m.  
Game starts at 7:05 p.m.



**BUY 1, GET 1 FREE!**  
**Redeem coupon for Otters ticket  
at the Bosse Field ticket office**

*Redeemable only the evening of:  
**VECTREN NIGHT at The Otters – Aug. 1, 2009***

*Reproductions of this coupon will not be accepted.  
If received after Aug. 1 game night, Otters will graciously honor coupon at a later date.*

**Additional tickets may also be purchased at the Bosse Field  
ticket office or by calling (812) 435-8686 or (800) 435-8681.**



## BANK ON EVANSVILLE KEEP YOUR MONEY. GET A BANK ACCOUNT.

Don't let check cashers take a penny of your hard-earned money. Even if you've had problems with an account in the past or have never had an account before, you can open a bank account in Evansville.

Find out how you can start depositing money in your own bank account by visiting a participating bank or credit union. For more information, simply dial United Way 2-1-1 or visit [www.BankOnEvansville.org](http://www.BankOnEvansville.org).

[www.vectren.com](http://www.vectren.com)

### Customer Service

Phone: 1-800-227-1376  
Mon.-Fri. 7 a.m. to 7 p.m. CST

### Conservation Connection

Phone: 1-866-240-8476  
Mon.-Fri. 7 a.m. to 4 p.m. CST

### Responsibility for Gas Piping

The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances. Buried gas piping that is not maintained is subject to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired.

When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines. State law requires that you must call at least two (2) full working days before you dig.

Call Before You Dig:  
811 or 1-800-382-5544, 24 hours a day,  
seven days a week!

## easy ways to **save money** *while* **staying cool** this summer

With the summer cooling season officially underway, consider these energy efficiency tips to help lower your energy usage!

**Have your air conditioning system maintained** annually by a qualified technician to ensure the unit is operating efficiently and regularly change the unit's filter.

**Seal and insulate** cooling and heating ducts, which can improve the efficiency of the cooling and/or heating system. More than 20 percent of the air moving through an older system could be leaking into spaces that do not need to be cooled or heated.

**Close blinds, shades and draperies** to reflect the sun's heat. Remember that white window coverings reflect sunlight, and dark coverings will absorb the heat.

**Reverse the direction of your ceiling fan.** By changing the direction to counter-clockwise in the summer, the fan will circulate the cool air.

**Turn off the ceiling fan when not in the room.** Ceiling fans cool people, not rooms. If the room is unoccupied, turn off the ceiling fan to save energy.

**Ensure the attic is well-ventilated:** When the outside temperature surpasses 90 degrees, the attic can easily reach 140 degrees. Adequately-sized vents and/or an attic fan can help keep hot air from building up.

If using a window air conditioner, eliminate air leaks between the air conditioner and the window by **installing foam insulation or weather stripping.**

**Dial up the temperature on the thermostat.** An optimal setting for improved energy efficiency is at or above 78 degrees. Plus, dialing up the thermostat another 3 to 4 degrees for a sustained eight-hour period, such as while at work or while sleeping, can save an additional 4 to 12 percent.

Vectren customers with natural gas service qualify for a **\$20 rebate on a programmable thermostat**, which automatically adjusts the thermostat for optimal performance.



**VECTREN**  
Live Smart