



NEW CASH REBATES

Indiana residential customers can take advantage of new incentives on energy-saving appliances, in addition to Vectren rebates!

The new Indiana Heating and Air-Conditioning Incentive Program (IHIP) offers cash rebates on the purchase of energy efficient heating and air equipment. Some of these incentives can be combined with existing rebates through Vectren's Conservation Connection for even more savings! [Learn more at www.vectren.com](http://www.vectren.com).

Natural Gas Furnace

IHIP Rebate \$300 • Vectren rebate \$200
\$500 in total rebates!

Natural Gas Boiler

IHIP Rebate \$500 • Vectren rebate \$500
\$1,000 in total rebates!

See the full list of IHIP incentives at www.INenergyefficiency.com or visit www.vectren.com to find more rebates from Vectren's Conservation Connection!

Because IHIP is not connected with Vectren's existing rebate programs, be sure to check the eligibility guidelines of each program before purchasing. Keep in mind that the IHIP program is only available until funding is exhausted.

LEARN MORE: For complete program details and rebate submission requirements regarding IHIP, visit **www.INenergyefficiency.com** or call (800) 573-3503. For complete program details and rebate submission requirements regarding Vectren Energy Delivery rebates on high efficiency natural gas appliances, visit **www.vectren.com** or call (866) 240-8476.

Contact us

Customer Service

Phone: (800) 227-1376

Mon.-Fri. 7 a.m. to 7 p.m. EST

Conservation Connection

Phone: (866) 240-8476

Mon.-Fri. 8 a.m. to 5 p.m. EST

www.vectren.com



Trouble Paying Your Bill? Payment Assistance Options

As the winter heating season comes to a close, Vectren wants to remind customers of the number of billing and payment assistance options that are available to help manage some of the season's highest bills.

Energy Assistance Program (EAP)

State and federal utility assistance dollars are still available for income-eligible customers. Those that fall below 150% of federal poverty guidelines should visit their local community action agency to sign up for EAP.

Universal Service Program

Customers who qualify for EAP will be automatically enrolled in the Universal Service Program (USP). The USP will reduce natural gas bills of eligible low-income customers by 15 to 32% depending on the family's income.

Payment Arrangement

Customers who are having difficulty paying bills in full can request a payment arrangement to fulfill the obligation in smaller increments over a set period of time.

Payment Extension

Customers can request a one-time extension of the due date on their current monthly bill.

Budget Bill

We realize that seasonal highs and lows in energy usage can significantly impact your monthly household budget. Under this billing plan, a customer's estimated annual energy charges are spread out in equal monthly payments to remove the uncertainty.

To learn more about these programs, please visit www.vectren.com or call (800) 227-1376.