



EARN CASH REBATES

*from Vectren's
Conservation Connection!*

Cut energy waste and earn cash rebates* from Vectren's Conservation Connection when you upgrade your old appliances to new, energy-saving natural gas models.

Visit www.vectren.com or call **1-866-240-8476** to get started.

Natural Gas Furnace (<i>92% AFUE or higher</i>)	\$200
Natural Gas Residential Boiler	\$500
Natural Gas Tankless Water Heater (<i>.82 EF or higher</i>) ...	\$150
Natural Gas Storage Water Heater (<i>.62 EF or higher</i>)	\$100
Natural Gas 88% Thermal Efficiency Water Heater	\$150
Programmable Thermostat	\$20

* **Before purchasing**, visit www.vectren.com for the rebate application and complete details on appliance energy efficiency and service requirements.

The rebate form and invoice(s) must be postmarked *within 60 days* of the appliance/product purchase.



Customer Service

Phone: 1-800-227-1376 • Mon.-Fri. 7 a.m. to 7 p.m. EST

Conservation Connection

Phone: 1-866-240-8476 • Mon.-Fri. 8 a.m. to 5 p.m. EST

Trouble Paying Your Bill?

Payment Assistance Options

As the winter heating season comes to a close, Vectren wants to remind customers of the number of billing and payment assistance options that are available to help manage some of the season's highest bills.

» **Energy Assistance Program (EAP)**

State and federal utility assistance dollars are still available for income-eligible customers. Those that fall below 150% of federal poverty guidelines should visit their local community action agency to sign up for EAP.

» **Universal Service Program**

Customers who qualify for EAP will be automatically enrolled in the Universal Service Program (USP). The USP will reduce natural gas bills of eligible low-income customers by 15 to 32% depending on the family's income.

» **Payment Arrangement**

Customers who are having difficulty paying bills in full can request a payment arrangement to fulfill the obligation in smaller increments over a set period of time.

» **Payment Extension**

Customers can request a one-time extension of the due date on their current monthly bill.

» **Budget Bill**

We realize that seasonal highs and lows in energy usage can significantly impact your monthly household budget. Under this billing plan, a customer's estimated annual energy charges are spread out in equal monthly payments to remove the uncertainty.

To learn more about these programs, please visit www.vectren.com or call 1-800-227-1376.



VECTREN
Live Smart



**Conservation
Connection**