

What you know will help you.

As a Vectren customer, you decide who supplies your natural gas.

Knowing your options could save you money.

The winter heating season is almost here, and higher natural gas prices may come with it. Given Vectren Energy Delivery's natural gas price (Standard Sales Offer) now directly reflects the national market price, which changes monthly, it's a good time to evaluate your options. In fact, Choice program suppliers, who are certified by the Public Utilities Commission of Ohio, can offer a variety of pricing programs. So take time to compare natural gas pricing options available from Vectren and Choice suppliers — because knowing your options could save you money.

**Learn more about your gas supply options at
Vectren.com/Ohio or call 1-800-227-1376.**



VECTREN
Live Smart

Responsibility for gas piping

The customer owns and has maintenance responsibility for the natural gas piping from the outside curb valve to all gas appliances with the exception of the gas meter and regulator (should one be required). However, Vectren has inspection responsibilities for the portion of pipe from the curb valve to the outlet of your meter. If a problem is found on this piping during Vectren's inspection, Vectren will inform the customer of the need to repair or replace the piping. Plumbers or excavation contractors who have been qualified under Department of Transportation "Operator Qualification" regulations can assist you in inspecting and repairing this portion of piping.

Buried customer piping, from the outlet of the meter to the gas appliances, is subject to potential hazards of corrosion and leakage. For your safety, all customer gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. Plumbers and heating contractors can assist in locating, inspecting and repairing this portion of piping.

When digging near buried gas piping, the piping should be located in advance and digging should be done by hand. Call Before You Dig at 811, or 1-800-362-2764, 24 hours a day, seven days a week!

VCO-INS 11/08

Choice opt-out

Vectren is required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators.

If you do not wish to be included on this list, please visit us online at Vectren.com and select "Ohio Choice" under the Residential Customers or Business Customers drop-down menus, or you can send a written request to:

Vectren Energy Delivery
Choice Program Administration
P.O. Box 209
Evansville, IN 47702-0209

Also, you can call Vectren at 1-800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified Vectren that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.