

## Easier Access to Important Information

A simplified *Summary* box gives you quick access to the most important information.

Find important bill messages, energy efficiency or safety tips below the *Summary* box.

## Data to Analyze Account Activity

Analyze comparison graphs complete with 13 months of your usage and historic temperature data to help you understand why bill amounts may fluctuate from month to month.

## Convenient Payment Slip

The bottom portion of your bill may be torn away and submitted using the enclosed return envelope. Or you can save a stamp by paying online at Vectren.com for free.



Vectren: 1-800-227-1376 | Call Before You Dig: 811 or 1-800-382-5544 | Relay Indiana: 1-800-743-3333  
Visit [www.vectren.com](http://www.vectren.com) for questions, energy tips, account information and more.

**Billing Date:** Jun 25, 2014  
**Date Due:** Jul 12, 2014  
**Amount Due:** \$XX.XX  
**Amount Due after Jul 12, 2014:** \$XX.XX

**Energy Tip**  
Close draperies and blinds during the day to keep the heat of the summer sun out of the home, giving some relief to your air conditioner.

Air conditioner not working like it used to and need to replace it? Vectren has rebates for energy efficient models.

**Electric Usage Comparison**



Month: May 2013, Jun 2013, Jul 2013, Aug 2013, Sep 2013, Oct 2013, Nov 2013, Dec 2013, Jan 2014, Feb 2014, Mar 2014, Apr 2014, May 2014, Jun 2014

Average Temperature for this Billing Period  
Current: 72°, Previous Month: 60°, Last Year: 68°  
Next Scheduled Read Date: 07/23/14

**Gas Usage Comparison**



Month: May 2013, Jun 2013, Jul 2013, Aug 2013, Sep 2013, Oct 2013, Nov 2013, Dec 2013, Jan 2014, Feb 2014, Mar 2014, Apr 2014, May 2014, Jun 2014

**Your Account Information**

<b>Account Number</b> XX-XXXXXXXX-XXXXXXX X	Previous Bill Amount	\$XX.XX
	Payment(s) Received	\$XX.XX
	Balance Carried Forward	\$X.XX
<b>Service Address:</b> John Q. Customer Jane C. Customer 123 Vectren St. Evansville, IN 47712		
	Vectren Delivery and Supply Charges	\$XX.XX
	Charges This Period	\$XX.XX
	<b>Total Amount Due</b>	<b>\$XX.XX</b>

**Detailed Account Activity**

**Electric Service**

Meter Number	Service Period From	To	Number of Days	Meter Readings Beginning	Ending	Multiplier	Electric Rate	kWh Used This Period
XXXXXXX	05/07/14	06/21/14	45	54338A	56796A	1	RS	2458

Current Electric Charges: \$XX.XX      State Sales Tax: \$XX.XX  
(includes a Service Charge of \$XX.XX)      **Total Electric Charges: \$XXX.XX**

**Natural Gas Service**

Meter Number	Service Period From	To	Number of Days	Meter Readings Beginning	Ending	CCF Used	Therm Conversion	Pressure Factor	Gas Rate	Therms Used This Period
XXXXXXX	05/07/14	06/21/14	45	4592A	4624A	32	1.018900	1.00000	RES 110	32.605

Distribution & Service Charges: \$XX.XX      State Sales Tax: \$XX.XX  
Gas Cost Charge: \$XX.XX      **Total Gas Charges: \$XX.XX**

Please return this portion with your payment made payable to Vectren.



Change of address or phone?  
Contact Customer Service at  
1-800-227-1376.

Account Number: XX-XXXXXXXX-XXXXXXX X

Jul 12, 2014

Amount Due: \$XX.XX

Amount Enclosed: \$ \_\_\_\_\_

Amount Due after Jul 12, 2014: \$XX.XX  
Allow 5 business days for mailing.

# 000002566      I=0000

John Q. Customer  
123 Vectren St.  
Evansville, IN 47712

Write account number on check and mail to:  
Vectren Energy Delivery  
P.O. Box 6250  
Indianapolis, IN 46206-6262

XXXXXXXXXXXXXXXXX07091400000035650000035339

Your *Account Information* section contains a basic look at your account and current statement.

*Detailed Account Activity* section of your bill provides an in-depth look at your statement, including meter information and a breakdown of charges.

### About Natural Gas Charges

The *Distribution & Service Charges* line details the amount you pay for the distribution and delivery of natural gas to your home or business.

The *Gas Cost Charge* line reflects the dollar-for-dollar pass-through cost of the natural gas your home or business consumes; Vectren cannot profit from nor mark up this price.

The *Payment Summary* box includes a final review of your current charges.

For questions or assistance reading your bill, please contact a Vectren Customer Service Representative at 1-800-227-1376 or visit our Live Chat feature on [www.vectren.com](http://www.vectren.com).