Easier Access to Important Information

A simplified Summary box gives you quick access to the most important information. Find important bill messages, energy efficiency or safety tips below the Summary box.

Data to Analyze Account Activity

Analyze graphs complete with 13 months of your usage and historic temperature data to help you understand why bill amounts may fluctuate from month to month.

Convenient Payment Slip

The bottom portion of your bill may be torn away and submitted using the enclosed return envelope. Or you can save a stamp by paying online at Vectren.com for free.

Your Account Information section contains a basic look at your account and current statement.

Detailed Account Activity section of your bill provides an in-depth look at your statement, including meter information, a breakdown of charges, and information related to your natural gas supplier.

About Natural Gas Charges

The Distribution & Service Charges section details the amount you pay Vectren Energy Delivery for the distribution and delivery of natural gas to your home or business.

The Gas Supplier Detail section reflects the price paid for the natural gas your home or business consumes. Vectren Energy Delivery is not a natural gas supplier.

The Payment Summary box includes a final review of your current charges.

For questions or assistance reading your bill, please contact a Vectren Customer Service Representative at 1-800-227-1376 or visit our Live Chat feature on www.vectren.com.