

August 2012



## RESPONSIBILITY FOR GAS PIPING

The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances. Buried gas piping that is not maintained is subject to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired.

When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines. State law requires that you must call at least two (2) full working days before you dig.

## CALL BEFORE YOU DIG

Call **811** or  
**1-800-382-5544**, 24 hours a day, seven days a week.



Know what's below.  
Call before you dig.

The 811 logo is a registered trademark of the CGA.

# Take the heat off summer cooling costs

There are dozens of ways to keep your energy costs under control during the hottest months of the year – and given this summer's abnormally warm weather, staying cool has resulted in higher energy use. Here are some ideas to help lower your summer energy bills:

### Have your air conditioner regularly maintained

Having a professional inspection of your heating and cooling systems on a regular basis will help lower your bills 3 to 10% as well as maximize the life of your furnace or air conditioner.

### Consider upgrading to an ENERGY STAR® air conditioner

When it's time to replace your air conditioner, look for an ENERGY STAR-qualified air unit rated 16 seer or higher. Energy efficient models use about 10% less energy than conventional models, which could mean a savings of more than \$60 over the lifetime of the unit. Additionally, most qualified models include timers for temperature control, allowing you to use the minimum amount of energy you need to cool your room.

### Close blinds, shades and draperies to reflect the sun's heat

The sun's energy can have a noticeable effect on the temperature in your home, especially from windows facing south and west. Keep window shades and drapes closed during summer months to let in the sun's radiant heat.

### Reverse the direction of your ceiling fan

By changing the direction to counter-clockwise in the summer, the fan will circulate the cool air. With this cooling effect, you could comfortably raise your thermostat three to four degrees. Remember – for every degree you raise the air conditioning thermostat, you can save 1 to 3% on cooling costs. Don't forget to change the direction back to clockwise in the winter.

### Turn off the ceiling fan when not in the room

Ceiling fans cool people – not rooms. If the room is unoccupied, turn off the ceiling fan to save energy.

### Turn up the thermostat

An optimal setting for improved energy efficiency is at or above 78 degrees. For every degree you turn up the temperature, you could save 1% to 3% on your cooling bill.

### Seal air leaks

Caulk and weather strip around windows and doors to keep the cold air from escaping.

### Minimize the use of major appliances

Minimize the use of ovens, stoves, dryers and other major appliances on very hot days. Their usage could require the air conditioner to run longer.

### Close the fireplace damper

An open damper will allow the conditioned air to escape.

*Vectren does not endorse any particular product or wholesaler.*

## Customer Service

Phone: 1-800-227-1376 • Mon.-Fri. 7 a.m. to 7 p.m. CST

## Conservation Connection

Phone: 1-866-240-8476 • Mon.-Fri. 7 a.m. to 4 p.m. CST

APPLIANCE REBATES

## Earn rebates on energy-saving natural gas and electric appliances

**Rebates for homeowners with Vectren electric service**

**Electric Central Air Conditioner** Must be at least 16 SEER **\$300**

**Electric Heat Pump** Must be at least 16 SEER **\$400**

**Electronically Commutated Motor (ECM)** Must be utilized in conjunction with HVAC air handling fan **\$60**

**Rebates for homeowners with Vectren natural gas service**

**Natural Gas Furnace** Must be at least 95% AFUE **\$275**

**Natural Gas Furnace** Must be at least 92% AFUE and less than 95% AFUE **\$150**

**Natural Gas Residential Boiler** Must be at least 90% AFUE **\$300**

**Natural Gas Tankless Water Heater** Must be at least .82 Energy Factor (EF) **\$150**

**Natural Gas Storage Water Heater** Must be at least .67 EF and hold 30 gallons or more **\$125**

**Programmable Thermostat** **\$20**

**Before purchasing**, visit [www.vectren.com](http://www.vectren.com) or call (866) 240-8476 for the rebate application and complete details on appliance energy efficiency and service requirements. The rebate form and invoice(s) must be postmarked within 60 days of appliance installation.

ENERGIZING INDIANA

## Receive a home energy assessment, courtesy of Energizing Indiana



Residential Home Energy Assessments from *Energizing Indiana* are a smart approach to improve the comfort and efficiency of your home. All assessments can raise your home's performance, lower energy bills, improve in-home air quality and increase your home's value. Qualifying Vectren electric customers are eligible for a home energy assessment, courtesy of *Energizing Indiana*, so schedule yours today!

**Schedule your appointment**

Visit [www.energizingindiana.com](http://www.energizingindiana.com) to learn more or schedule your assessment.

## Instant Residential Lighting Discounts

Using high-efficiency lighting in your home is a great way to lower energy bills and now it's easier than ever with instant retailer discounts from *Energizing Indiana*. Look for *Energizing Indiana* displays featuring ENERGY STAR® products at the following retailers:

**CFLs**

Discounts range from \$1 to \$2.60 per bulb

- Ace Hardware
- Sam's Club
- Wal-Mart
- The Home Depot
- Lowe's

**LEDs**

Discounts range from \$8 to \$10 per bulb

- Menards
- The Home Depot

**FIXTURES**

Discounts range from \$10 to \$12 per fixture

- Menards
- The Home Depot

For more information about this program, visit [www.energizingindiana.com](http://www.energizingindiana.com).

Vectren is a proud partner in *Energizing Indiana*, a statewide partnership among Indiana's electric utilities and consumer advocates that offers electric energy efficiency programs to help achieve state-established electric usage reduction goals.

APPLIANCE RECYCLING

## We pick up your extra fridge, you pick up 30 bucks



Save up to \$200 annually and clear clutter with Vectren's Conservation Connection Appliance Recycling Program. Vectren will haul away your extra fridge, freezer or window A/C unit and recycle it — all at no cost to you. We'll even pay you \$30 for each qualifying appliance.

**SCHEDULE YOUR PICK-UP TODAY**

Visit us online at [www.vectren.com](http://www.vectren.com) or call **(866) 240-8476** for scheduling instructions, eligibility guidelines and other program details.

*Program is available to Indiana residential customers with Vectren electric service.*