



Take the heat off summer cooling costs

There are dozens of ways to keep your energy costs under control during the hottest months of the year – and given this summer's abnormally warm weather, staying cool has resulted in higher energy use. Here are some ideas to help lower your summer energy bills:

Have your air conditioner regularly maintained Having a professional inspection of your heating and cooling systems on a regular basis will help lower your bills 3 to 10% as well as maximize the life of your furnace or air conditioner.

Close blinds, shades and draperies to reflect the sun's heat The sun's energy can have a noticeable effect on the temperature in your home, especially from windows facing south and west. Keep window shades and drapes closed during summer months to let in the sun's radiant heat.

Minimize the use of major appliances Minimize the use of ovens, stoves, dryers and other major appliances on very hot days. Their usage could require the air conditioner to run longer.

Reverse the direction of your ceiling fan By changing the direction to counter-clockwise in the summer, the fan will circulate the cool air. With this cooling effect, you could comfortably raise your thermostat three to four degrees. Remember – for every degree you raise the air conditioning thermostat, you can save 1 to 3% on cooling costs. Don't forget to change the direction back to clockwise in the winter.

Turn off the ceiling fan when not in the room Ceiling fans cool people – not rooms. If the room is unoccupied, turn off the ceiling fan to save energy.

Turn up the thermostat An optimal setting for improved energy efficiency is at or above 78 degrees. For every degree you turn up the temperature, you could save 1% to 3% on your cooling bill.

Seal air leaks Caulk and weather strip around windows and doors to keep the cold air from escaping.

Vectren does not endorse any particular product or wholesaler.

Customer Service
(800) 227-1376 • Monday-Friday • 7 a.m. to 7 p.m. EST

Conservation Connection
(866) 240-8476 • Monday-Friday • 8 a.m. to 5 p.m. EST

RESPONSIBILITY FOR GAS PIPING

Vectren Energy Delivery of Ohio (VEDO) is responsible for maintenance of all service lines from the gas main to the gas meter. The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances.

Buried gas piping which is not maintained is subject to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines.

Call Before You Dig Ohio Revised Code states that you are responsible for calling the Ohio Utilities Protection Service (OUPS) 48 hours — but no more than 10 working days excluding weekends and legal holidays — before beginning any digging so underground utilities on your property can be marked. This will avoid a loss of service in the case of a cut line and possibly a more serious accident. Call OUPS at 811, or 1-800-362-2764, 24 hours a day, seven days a week.



The 811 logo is a registered trademark of the CGA.

CHOICE OPT-OUT

Vectren Energy Delivery of Ohio (VEDO) is required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, you can inform us online at www.vectren.com/ohio in the FAQ's section, or you can send a written request to:

Vectren Energy Delivery
Choice Program Administration
P.O. Box 209, Evansville, IN 47702-0209

Also, you can call Vectren at (800) 227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified Vectren that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.

EARN CASH REBATES

Cut energy costs and earn cash rebates* from Vectren's Conservation Connection when you upgrade your old appliances to new, energy-saving models.

View these and other great rebates for Vectren Ohio homeowners at www.vectren.com.

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| Natural Gas Tankless Water Heater | \$150 |
| Must be at least .82 Energy Factor (EF) | |
| Natural Gas Storage Water Heater | \$150 |
| Must be at least .67 EF and hold 30 gallons or more | |
| Natural Gas Storage Water Heater | \$50 |
| Must be at least .62 EF and less than .67 EF | |
| Programmable Thermostat | \$20 |

Before purchasing, visit www.vectren.com or call (866) 240-8476 for the rebate application and complete details on appliance energy efficiency and service requirements. The rebate form and invoice(s) must be postmarked within 60 days of appliance installation.