

Terms & Conditions

Vectren Indiana Residential Rebate Programs



Refer to the information below to ensure you are eligible for Vectren's Indiana Residential Rebate Programs. For assistance determining your eligibility, call **1-866-240-8476** or email **SaveEnergy@vectren.com** to reach a program representative.

Rebate Offer

This offer provides rebates for the purchase of new, installed qualifying products and is not dependent on the purchase of any other product or service unless indicated. One application must be completed for each address in which the product or products are installed. The Vectren rebate cannot exceed the cost of the equipment or service. Equipment must be purchased, installed and operational between January 1, 2018 and December 31, 2018. Vectren reserves the right to alter or discontinue the rebate offers at any time without notice. Rebate funds are limited and are available on a first-come, first-served basis.

Payment

Please allow up to six (6) weeks to receive your rebate. Incomplete rebate applications will cause a delay in processing. Rebate to be issued to Vectren customer/account holder, property owner or contractor if the customer has selected the instant discount option.

Compliance

All projects must comply with applicable federal, state and local laws and regulations, including building codes, and manufacturer's specifications. All equipment must be purchased new and cannot be resale equipment, new parts installed in existing equipment or equipment that is leased, rebuilt, rented, replaced by a warranty or won as a prize. Existing equipment must be removed or permanently disconnected.

Verification

Vectren reserves the right to verify sales receipts and/or installations of products before issuing rebates. A random inspection may be conducted to verify installations. Making false statements on any Vectren rebate application is punishable by law. Any and all funds determined, in Vectren's sole discretion, to have been acquired on the basis of fraudulent or misrepresented information must be returned to Vectren. Vectren reserves the right to refuse payment and participation if the signatory(ies), applicant(s), customer(s) or contractor(s) violate program rules or procedures.

Application Delivery

A complete, signed application, itemized invoice for equipment and labor, and, if applicable, additional supporting documentation must be submitted at the address located on the application within 60 or 90 days of project completion, depending on the project classification. The invoice(s) must indicate the date of purchase, size, type, make, model and total project cost. Receipt of an application does not guarantee payment of a rebate. Vectren is not responsible for items lost or damaged in the mail. Vectren will pay only one rebate for each eligible product installed. Failure to provide supporting documentation will be considered an incomplete application. Please keep a copy of your application and supporting documentation for your records.

Tax Information

Rebates may be subject to federal and/or state income tax reporting. Applicant is responsible for contacting a qualified tax advisor to determine tax liability. If you purchase an energy efficient product for your home/ business, you may be eligible for a federal tax credit. Visit www.energystar.gov/taxcredits for more information. Vectren is not responsible for any tax liability imposed on the rebate recipient as a result of the payment of incentives.

Customer Information

Vectren reserves the right to disclose your account number, federal tax ID and consumption data to its subcontractors for the sole purpose of administering Vectren's program. Subcontractors are contractually obligated to protect the confidentiality of this information.

Publicity

Vectren reserves the right to publicize your participation in this program, unless you specifically request otherwise.

Logo Use

Customers or contractors may not use the Vectren program name or logo in any marketing, advertising, or promotional material without written permission.

Disclaimer

Vectren does not guarantee that energy efficiency measures purchased and installed or services provided through this program will result in energy and cost savings. Vectren reserves the right to deny or limit any rebate request. In addition, no warranties on product or service installations are provided by Vectren, nor does the program warranty, guarantee or endorse the energy efficiency services provided by any specific contractor participating in the program.

Program Modifications

Vectren reserves the right to alter or discontinue this program or related rebates at any time without notice.

Indemnification

Signatory(ies) and applicant(s) shall indemnify Vectren, the Program Administrator, and the Program Implementer, their respective affiliates, subsidiaries, parent companies, officers, directors, agents and employees against any and all losses, damages, expenses, fees, costs and liability arising from any design, consulting, product, system, equipment or appliance, in connection with the Program.

Eligibility

The rebates associated with Vectren's residential programs are available to single-family residential homes or multi-family residential dwellings of 12 units or less with natural gas or electric service located in Vectren's Indiana service territory. A complete, signed application, itemized invoice for equipment and labor, and if applicable, the AHRI Certificate of Product Ratings or AHRI Certificate Number must be submitted at the address located on the application within 60 days of project completion. Customers may not apply for both Vectren Residential New Construction Program incentives and Residential Natural Gas and Electric HVAC Program incentives.

- **General Eligibility for Natural Gas Rebates:** To be eligible to participate in residential natural gas programs, applicants must use natural gas for all equipment installed and a furnace or boiler must be the primary heat source for the home's living space. Dual-fuel systems are not eligible. Boilers must have a modulating burner and include an outdoor air temperature reset control. Chimney liners must be installed where an atmospherically drafted appliance remains in the existing chimney after a sealed combustion unit has been installed. A sealed combustion unit must provide combustion air from outside the home. Installers must also complete the flue closure protocol when a sealed combustion unit has been installed.
- **General Eligibility for Residential Electric HVAC Rebates:** To be eligible to participate in residential electric HVAC programs, applicants must be a Vectren Energy Delivery of Indiana electric residential customer and the location of the installed equipment must have Vectren residential electric service.